amplicom

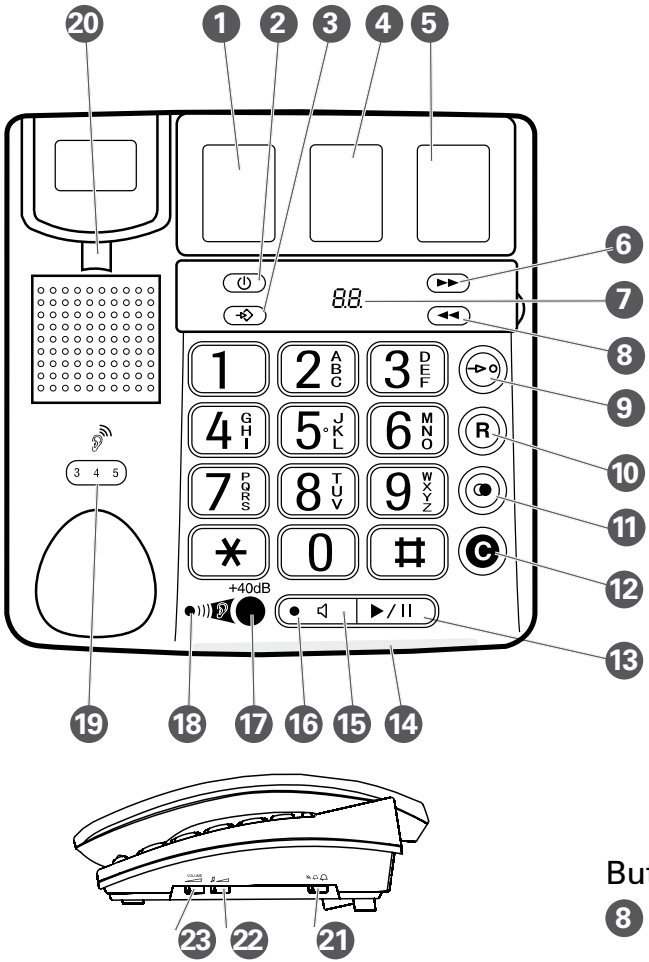
PowerTel 68 Plus

User Guide

At a glance

Please open this page for an ‘At a glance’ guide to your PowerTel 68 Plus

Corded phone base



1. One–touch button M1 (emergency call number 1)
2. Answer on/off
3. Save number
4. One–touch button M2 (emergency call number 2)
5. One–touch button M3 (emergency call number 3)
6. Skip to next message
7. Display
8. Skip to previous message
9. Quickdial
10. R–button
11. Redial/Pause
12. Delete
13. Play/Pause
14. Incoming call light
15. Handsfree
16. Handsfree light
17. Increase receiver volume +40 dB
18. Receiver volume light
19. Handset receiver volume control (located under handset)
20. Handset hook (used when wall mounted)
21. Ringer volume slide control
22. Tone control
23. Handsfree volume control

Buttons detailed under 2, 3, 6 and 8 are located under a plastic flap.

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Getting started

Getting started

Important: please make sure you've read the safety information on page 36 before you set up your phone.

Check box contents

You should have:

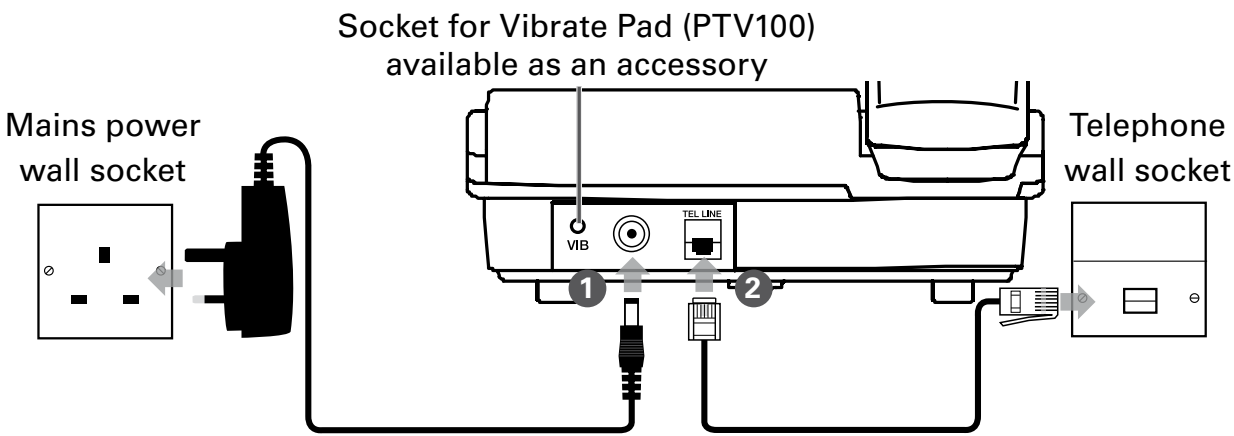
- 1 corded phone base
- 1 handset and handset cable
- 1 power adapter
- 1 telephone cable
- 1 wall mounting bracket

Important: use only the power adapter and telephone line cord supplied with your PowerTel 68 Plus otherwise your phone may not work.

Set up your phone

Connect your corded phone base

1. Plug the power adapter into the socket marked DC 9V 300mA on the back of your phone base and the other end into the mains power wall socket and switch on.
2. Plug the telephone cable into the socket marked TEL.LINE on the back of your phone base and the other end into the phone wall socket.
3. Plug one end of the handset cable into the handset and the other end into the side of the base.



Important: use only the power adapter and telephone line cord supplied with your PowerTel 68 Plus otherwise your phone may not work.

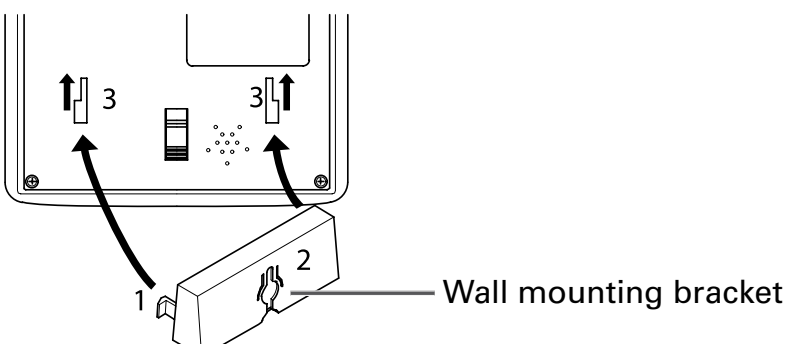
Private exchanges: if your phone is going to use a private exchange (for example, if you have to dial '9' to get an outside line, please follow the steps on page 30).

Wall mounting (optional)

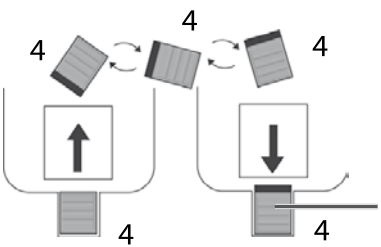
You can wall mount your telephone if you want to. You will need 2 screws.

Important: before wall mounting, please check that: the wall can support the weight of the phone, you are not drilling into any hidden pipes or wiring and that the telephone line cord will reach the telephone socket and the power adapter cable will reach the mains power wall socket.

1. Drill 2 holes in the wall whose distance apart corresponds to the bracket to be used. See the wall mounting template at the back of this guide for reference.
2. Insert the screws, leaving about 5mm protruding from the wall on which to hang the phone.



3. Position the telephone on the bracket, fit the screws in the slots and slide the telphone downwards a little.
4. Rotate the handset hook in the handset cradle 180˚ so that it sticks upwards. This holds the handset in place when wall mounted.



Handset hook

Your PowerTel 68 Plus phone is now ready for use!

Making and receiving calls

Making and receiving calls

Make a call

1. Lift the handset or press to dial using handsfree mode.
2. Enter the number you wish to call using your base keypad.
3. End your call by putting the handset back in its cradle or by pressing if using handsfree mode.

End a call

Simply put the handset back in its base cradle or press if using handsfree mode.

Take a call

Simply lift the handset or press to answer in handsfree mode.

Last number redial

Your phone stores the last number you've dialled.

1. Lift the handset or press to dial using handsfree mode.
2. Press . The last number you called will be dialled.

Boost the handset earpiece volume

To boost the handset earpiece volume to +40dB, press

.

Note: your phone can produce very high sound when the amplification is switched on. Please take care if the phone is used by others with normal hearing.

Adjust the handset earpiece volume

You can adjust the handset earpiece volume when the +40dB amplification is activated by adjusting the control located underneath the handset

.

Adjust the tone

To adjust the tone produced by the handset earpiece, use the slide control on the right-hand side of the phone's base .

Note: you can only adjust the tone when the +40dB amplification is activated.

Adjust the ringer volume

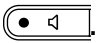
To adjust the ringer volume, use the slide control on the right-hand side of the phone's base .

Handsfree feature

Use the handsfree feature to talk to your caller without holding the handset or to let other people in the room listen to the conversation.

Note: the +40dB amplification feature and handset volume and tone controls will not work when using handsfree.

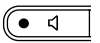
Use handsfree calling

To switch handsfree mode on and off, simply press  .

To adjust the handsfree volume, use the slide control switch on the right-hand side of the phone's base

.

Use a headset (not included)

Simply plug your headset into the headset socket marked on the left-hand side of the phone's base and press the  button.

Note: when using a headset, the +40dB amplification feature will not work.

Power failure – what to do

If your mains power fails, you can still use your phone to make and receive calls. Any messages/memos that were recorded will be retained, however you will need to reset the day and time.

If the power was not restored within approximately 1 hour then any numbers stored under the emergency/one-touch buttons (M1, M2 and M3) will be lost. You will need to store these numbers again.

Using your quick dial memory

Using your quick dial memory

You can store 10 telephone numbers (max. 16 digits) under each of the quick dial memory buttons: 0 to 9.

Store a quick dial number

1. Lift the handset and press the button (located under the plastic flap).
2. Enter the phone number you want to store using the keypad and press .
3. Press the button under which you want to store the number, you have a choice of buttons 0 to 9.
4. Replace the handset, the entry has been saved.

Dial a quick dial number

1. Lift the handset or press to dial using handsfree.
2. Press the button.
3. Press the button (0 to 9) under which you stored the quick dial number. The phone number will be dialled automatically.

Note: you cannot delete a quick dial entry once you have stored it but you can overwrite it by storing a new number under the same button.

Emergency calls/ One-touch dialling

Emergency calls

You can use the emergency call buttons to call the emergency services exchange or to contact specific people in the event of an emergency.

Note: there are several emergency services exchanges available. In some countries, these may be subject to a charge. You can also use the phone as a private emergency call device within the family.

Store an emergency/one–touch number

You can use the one–touch dialling buttons M1, M2 and M3 for normal direct dialling or as memory locations for the emergency call function. Each telephone number can be a maximum of 16 digits.

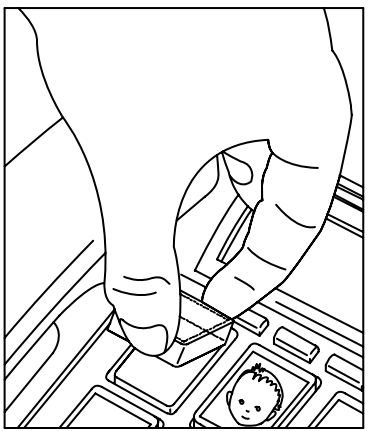
1. Lift the handset and press the ⇨ button (located under the plastic flap).
2. Enter the phone number you want to store and press ⇨.
3. Press the one-touch button under which you want to store the number, either: M1, M2 or M3.
4. Replace the handset, the entry has been saved.

Inserting photos to label your one-touch buttons

You can insert photos or symbols under the transparent covers of the 3 one–touch dialling buttons to label them. See page 19 for instructions.

Removing the cover for the one-touch buttons

Grip the cover between your thumb and index finger and remove it as shown in the diagram below. Insert the required picture or photograph under the cover and replace it back on the button.



Dial an emergency/one-touch number

1. Lift the handset or press [•] to dial using handsfree.
2. Press the one-touch button you require: [M1], [M2] or [M3]. The number is dialled automatically.

Note: you cannot delete a one-touch number once you have stored it but you can overwrite it by storing a new number under the same button.

Using your answering machine

Using your answering machine

Follow these easy steps to set up and use your answering machine.

Once you've switched your answering machine on, when you receive any messages, the indicator will flash and the number of messages will be displayed.

Switch answering machine on or off

To switch your answering machine on and off, simply press the ⏻ button (located under the plastic flap).

Set the answering machine language

You have a choice of three languages: **English**, **German** or **French**.

1. Disconnect the power adapter from the mains power wall socket and then reconnect it.
2. Press and hold the ◄◄ ►► buttons (located under the plastic flap).
3. After the announcement release the buttons.
4. Use the ◄◄ button to select the language and press ►► to confirm it.

Note: after changing the language you will need to set the day and time.

Set the day and time

1. Press and hold ►► to activate programming mode.
2. Repeatedly press and release the ►► button until you hear the correct day announced and press ►/II to confirm.

3. Repeatedly press and release the ►► button until you hear the correct hour announced and press ►/II to confirm.
4. Repeatedly press and release the ►► button until you hear the correct minute announced and press the ►/II button. The day and time you set will be announced.

Note: if there is a power failure, you will need to set the day and time again.

Record your outgoing message

You can change the default answering message to your own. Your outgoing message can be up to 60 seconds long.

1. Press and keep holding the ◄◄ button. After the beep begin to speak your message.
2. Release the ◄◄ button when you've finished.
3. Check your outgoing message is how you want it but pressing ◄◄ to hear it.

Note: if you want to change your own recorded outgoing message, simply record another one following the instructions above and your existing message will be over written.

To restore the pre-recorded outgoing message

1. Press and hold the ◄◄ button.
2. After the beep, release the button. The pre-recorded message is restored.

Set the answer delay

You can choose either 2 or 6 rings before your answering machine answers any incoming call or you can choose Time Saver. Time Saver saves you the cost of the call if you're calling in from elsewhere to pick up any messages: if your answering machine answers after 2 rings you have new messages, if it answers after 5 rings you have no new messages. Therefore, you can hang up after 3 rings knowing you have no new messages and you won't be charged for the call.

1. Use the switch

on the underside of the phone to select either 2 or 6 rings or TS for (Time Saver).

Record a memo

You can record memo messages for yourself or other members of the household which can be played back like normal messages.

For instructions on how to record a memo, see page 27.

Listen to messages or memos

Playback is in the order messages or memos were received. New messages are played before old ones. The time and date of each message or memo is announced before playback.

Here are some functions you may find useful:

- to play the message press ▶/II
- to stop playback, press ⏻
- to repeat playback of the message, press ◄◄
- to play the previous message, press and hold ◄◄
- to play the next message, press ►►

Delete a single message or memo

1. Play the message or memo you want to delete by pressing ▶/II.
2. Press the C button during playback of the message or memo to delete it.

Delete all messages and memos

Note: all messages/memos will be deleted. Any new messages/memos will be retained.

1. Press and hold the C button.
2. You will hear a beep to confirm all messages and memos have been deleted.

Memory full

The maximum recording time is 24 minutes. The maximum length of a message is 2 minutes. When the memory is full, no further messages are recorded. You'll need to delete some of your messages or memos before any new messages can be recorded.

Remote access to your answering machine

You can call your answering machine from another Touchtone™ telephone to hear your messages and operate other functions when you're away from home.

You need to use a 3 digit PIN code to access your answering machine. The 3 digit PIN code can be found on a label on the underside of the telephone.

Switch the answering machine on remotely

If you left the house and forgot to switch your answering machine on you can do it remotely from another phone.

1. Dial your own phone number from a remote phone. After 10 rings your answer machine will switch on and take your call.
2. Enter your 3 digit PIN during the outgoing message.
3. Press 9 WXYZ then # to switch the answering machine on. You will hear two beeps to confirm that the answering machine is now switched on.

Call in to check your messages

1. Dial your own phone number from the remote phone.
2. Enter your 3 digit PIN during the outgoing message.
3. You can now manage your messages using your keypad (see remote instructions guide on the next page).

Remote instructions guide

While listening to your messages from a remote location, enter these numbers to manage your messages.

Button	Function	Functions when playing a message
2 ABC 5 JKL	Play all newly recorded messages	
2 ABC #	Play all recorded messages	Play back current message again
3 DEF #	Deleting all messages	Delete the current message
# #		Stop the message currently being played
6 MNO #		Play the previous message
7 PQRS #	Record/Stop recording an outgoing message	Play the next message
8 TUV #	Record/Stop recording a memo	Repeat playback of current message
9 WXYZ #	Switch the answering machine on/off	
0 #	Room monitoring 30 sec.	
5 JKL #	Stop room monitoring	
	Placing the telephone on–hook ends remote access	

Note: remote access will automatically be cancelled if no buttons are pressed within 20 seconds.

Room monitoring

You can use the remote access feature to switch the microphone in the answering machine on in order to listen for noises and monitor the room in which the answering machine is located. See the ‘Remote instructions guide’ on page 27.

Answering machine display indicators

Display	Description
––	Answering machine is switched off
00	Answering machine is switched on, no messages recorded
0X	Answering machine is switched on, 0X messages recorded
Toggle between –– and 00 (or OX)	The day/time setting has been lost and needs to be reset
rA	Recording an outgoing message
PA	Recording a message
dE	Message deleted during playback
Ln	Remote access
FL	Memory full

Use on a private branch exchange

Use on a private branch exchange

If your phone's on an exchange (e.g. you need to dial 9 to get an outside line), you can transfer calls and use call back by using the R button. You'll need to check your private exchange manual to find out which timing to use for your exchange. You can choose two recall timings: 100ms (**Short**) and 300ms (**Long**).

To set the recall time

1. Use the sliding switch R 100/300 on the underside of the phone to set either 100ms or 300ms.

Insert a dialling pause

If you have to dial a number for an outside line and it takes a while to connect, you can insert a pause so you don't have to wait to hear the dialling tone.

To insert a dialling pause, simply enter the number you usually dial for an outside line and then press .

Using additional services

Your phone should be able to support services such as call waiting and conference calls. You'll need to check with your telephone network provider for further information on these services.

Help and support

Help and support

If you need some help and you're in the UK, please first check and see if your problem can be solved using the troubleshooting guide below. If it can't , please call us on 0844 800 6503 (using a UK landline, at the time of going to print: calls cost 6p for connection charge and then 5p a minute. Mobile costs may vary). Lines are open Monday to Friday, 9am to 5pm, excluding public holidays.
If you've a claim on your 2-year guarantee, please contact your supplier.

Some issues may simply be resolved by disconnecting the power to the unit. In such instances the power to the main base station should be switched off for about 20 minutes. After which reconnect everything to determine if this has resolved the issue.

Troubleshooting guide

I can't make phone calls

1. Make sure the phone cable is connected properly. If it is, there may be a fault. Please make sure you're using the phone cable that came with your phone.
2. Check the power's plugged in, switched on and working.
3. Test the phone line and socket by using another phone.

My phone doesn't ring

Check that the ringer is on. See page 13.

There is interference in the earpiece and/or internet connection is very slow when using the phone

You must plug the phone into the wall socket via an ADSL filter if you have broadband internet on your phone line.

My answering machine won't record messages or memos

1. Check that your answering machine is connected and switched on. See page 22.
2. Answering memory may be full. See page 25.

My remote access isn't working

1. Check you're using the correct remote access PIN. See page 26.
2. Make sure you're using a Touchtone™ phone.

General information

Safety information

Please make sure you read this User Guide carefully.

Intended use

This phone is suitable for use on a public telephone network. Any other use is considered unintended use. Unauthorised modification or reconstruction isn't permitted. **Do not** open the device and attempt any repair work yourself.

Phone location

Make sure your phone:

- is on a dry, flat and stable surface
- isn't a trip hazard with its power cable
- isn't obstructed by furniture
- is at least one metre from other electrical appliances
- isn't exposed to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.

Power supply

Important: use only the power adapter supplied with your PowerTel 68 Plus.

If you have a mains power failure you can still use your phone to make and receive calls, see page 14.

Energy efficient power adapter

The included mains adapter meets the eco-design requirements of the European Union (Directive 2005/32/EG). Thus, its power consumption is considerably lower, both in operated as well as in non-operated mode, compared with the mains adapter of previous design.

Medical equipment

Do not use your phone:

- near emergency or intensive care medical equipment
- during an electrical storm

It is recommended that if you have a pacemaker fitted you check with a medical expert or your health adviser before using this product

Hearing aid compatibility

You phone works with most popular hearing aids. However, given the wide range of hearing aids available, we can't guarantee that your phone will function fully with every hearing aid.

Important: your phone can produce very high sound when Boost is switched on. Please take care if the phone is used by others with normal hearing.

Disposal

You are obliged to dispose of consumable goods properly in accordance with the applicable legal regulations.

The symbol on this product indicates that electrical and electronic apparatus and batteries must be disposed of **separately** from domestic waste at suitable collection points provided by the public waste authorities. Batteries can also often be disposed of at the point of sale.

Packaging materials must be disposed of according to local regulations.

Maintenance and guarantee

Maintenance

- Please clean your equipment's surfaces with a soft, fluff-free cloth.
- Never use cleaning agents or solvents.

Guarantee

AMPLICOM equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble free functioning and a long service life. The terms of the guarantee do not apply where the cause of the equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system. The terms of the guarantee do not apply to the rechargeable batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies resulting from material of production faults which occur during the period of guarantee will be eliminated free of charge. Rights to claims under the terms of guarantee are annulled following intervention by the purchaser or third parties. Damage caused as a result of improper handling or operation, incorrect positioning or storing, improper connection or installation, Acts of God or other external influence are not covered by the terms of guarantee.

In the case of complaints, we reserve the right to repair or replace defect parts or provide a replacement device. Replacement parts or devices become our property.

Rights to compensation in the case of damage are excluded where there is no evidence or intent or gross negligence by the manufacturer.

If your equipment shows signs of defect during the period of guarantee, please return to the sales outlet in which you purchased the AMPLICOM equipment together with the purchase receipt. All rights to claims under the terms of guarantee in accordance with this agreement must be asserted exclusively with regard to your sales outlet.

Two years after the purchase of our products, claims under the terms of guarantee can no longer be asserted.

Declaration of conformity

This device fulfils the requirements stipulated in the EU directive:

CE

1999/5 EU directive on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity.

Conformity with the above mentioned directive is confirmed by the CE symbol on the device.

To view the complete Declaration of Conformity, please refer to the free download available on our website **www.amplicom.eu**

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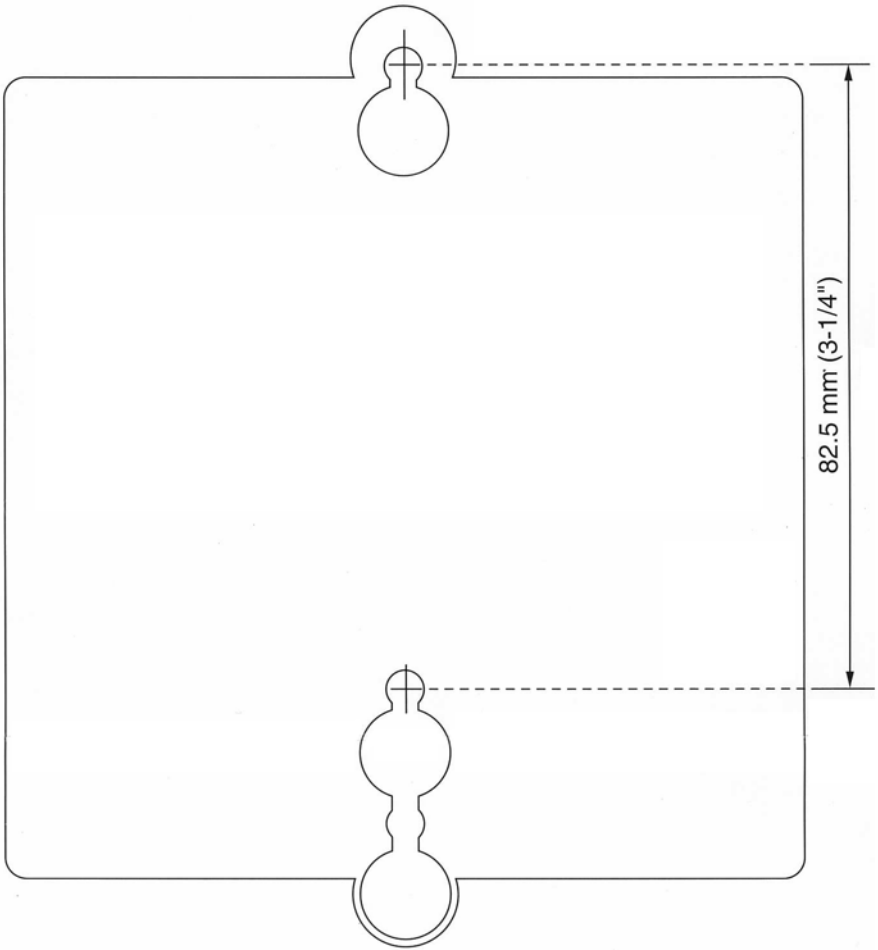
82.5 mm (3-1/4")

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Distributed by: Audioline GmbH, D-41460 Neuss

OCT 10 – ISSUE 1.

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